

EC  BOARD®

*In collaboration with the Earth*

**POLICY FOR REDRESS  
MECHANISM OF INVESTOR  
GRIEVANCE**

We at Ecoboard Industries Limited endeavour to address all complaints regarding servicedeficiencies or causes for grievance, for whatever reason, in a reasonable time andmanner. We realize that quick and effective handling and resolution of client's/ Investor'sgrievance is essential to provide excellent client service.

To achieve this, our company has clearly documented policy for redressal of investorgrievances. Through this policy, our company shall ensure that a suitable mechanismexists for receiving and addressing complaints from our clients/investors with specificemphasis on resolving such grievances fairly and expeditiously.

This policy seeks to ensure that Grievance, if any that may arise shall be resolved in aproper and time bound manner with detailed advice to the client/investor. In case theresolution needs time, an interim response acknowledging the grievance/complaint shallbe issued.

The Compliance Officer shall give quarterly report of the client's grievance to theDirectors of the company with complete details as Name and Account number of theclient, Nature of Complaint, Date of receipt of the complaint and status of resolving thesame.

For grievances remaining unresolved for a period of more than 15 days from the date ofreceipt, the Compliance officer shall provide a justification to the Directors. TheCompliance officer shall maintain proper records of all grievances received and resolved.

The Grievance Redress Mechanism with updated contact details and email ID shall beuploaded on the Company's website.

Grievance Redress and Dispute Handling Mechanism For timely and proper redressal ofclients / investors grievances and complaints, Ecoboard has appointed CS &Compliance Officer as a first point of contact for redressal of the client'scomplaints/grievances.

In case of any grievance / complaint against Ecoboard Industries Limited, the client/investor cancontact CS & Compliance Officer at their email-id [cs.ecoboard@gmail.com](mailto:cs.ecoboard@gmail.com) and Phone No.**91-8600300993**

If not satisfied with our response, the client/investor may contact the concerned StockExchange / Depository at the following –

<u>Authorities</u>	<u>Web Address</u>	<u>Contact No.</u>	<u>Email-id</u>
BSE	<a href="http://www.bseindia.com">www.bseindia.com</a>	022-22728097	is@bseindia.com
CDSL	<a href="http://www.cdslindia.com">www.cdslindia.com</a>	022-22723333	complaints@cdslindia.com
NSDL	<a href="http://www.nsdl.co.in">www.nsdl.co.in</a>	022-24994200	relations@nsdl.co.in

The client/investor can also lodge his grievances with SEBI at <http://scores.gov.in>. For any queries, feedback or assistance, please contact SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575.

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